

City of Merced Enterprise Systems Catalog

Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
ACA Works	RiskRT Benefit Coordinators Corporation	Pay dates, wages, hours, etc. for Affordable Care ACT reporting; IRS Notifications, 1095-C, 1094	Human Resources	Finance	Biweekly	Biweekly
ApplicationXtender Document Manager	OpenText	Document Imaging and Archiving	Document Imaging	City Clerk	Daily	Daily
ArcGIS	ESRI	City Maps	Geographic Information System	Public Works	Daily	Daily
Click2Gov	Central Square	Utility Billing, Employee Self Service	Customer Information System	Finance	Daily	Daily
Connected Capture	Smash	E-communication archive	Data Archive	Information Technology	Daily	Daily
Contract Assistant	Contract Assistant	Manage Contracts and deeds	Contract System	City Clerk	As needed	As needed
DocuSign	DocuSign	Records Management for Digital Signatures	Records Management System	Information Technology	As needed	As needed
Enterprise Permits and Licensing	Tyler Technologies	Land/Parcel Management, Building Permits, Business Licenses, Code Enforcement	Land/Parcel Management, Building Permits, Business Licensing	Planning	Daily	Daily
Enterprise Asset Management	Tyler Technologies	Asset Management, Work Orders	Work Orders/Facility Management System	Public Works	Daily	Daily
Exchange/Microsoft 365	Microsoft	Enterprise email and calendaring	Email System	Information Technology	Daily	Daily
Sharepoint/OneDrive/Teams	Microsoft	Enterprise collaboration	Customer Information System	Information Technology	Daily	Daily
GovAccess	Granicus	Web Sites	Web Site	Information Technology	Daily	Daily
GovDelivery	Granicus	E-mail and text communication platform for citizen engagement	Customer Contact System	Information Technology	Daily	Daily
EngagementHQ	Granicus	Public participation platform to manage consultation and collaboration	Customer Information System	City Manager	Daily	Daily
HRMS	NeoGov	Personnel Management	Human Resources	Personnel	Daily	Daily
IVR	Selectron	Interactive Voice Response	Customer Information System	Information Technology	Daily	Daily
Just Foia	Just Foia	Records Management for public records requests	Records Management System	City Clerk	As needed	As needed
LabWorks	LabWorks	Laboratory Management	Laboratory Management Software	Public Works	Daily	Daily
Legistar	Granicus	Agenda Management	Agenda Management	City Clerk	Daily	As needed
Munis Financials	Tyler Technologies	General Ledger, Purchasing, Inventory, Capital Assets, Receivables, Payables	Financial System	Finance	Daily	Daily
Munis Human Capital Management	Tyler Technologies	Payroll, Human Resources Administration	Human Resources	Personnel	Daily	Daily
Munis Utility Billing	Tyler Technologies	Utility Billing	Utility Billing	Finance	Daily	Daily
Naviline Public Sector	Central Square	Receivables, Cash Receipts, Payroll, Business Licenses, Utility Billing, Purchasing/Inventory, Asset Management, Fixed Assets	Financial System	Finance	Daily	Daily
Naviline Public Sector	Central Square	Work Orders/Facility Management, Fleet System	Work Orders/Facility Management System	Public Works	Daily	Daily
Naviline Public Sector	Central Square	Land/Parcel Management, Building Permits	Land/Parcel Management, Building Permits	Planning	Daily	Daily
Naviline Public Sector	Central Square	Job Applicant Tracking & Position Classification system	Human Resources	Personnel	Daily	Daily
PublicStuff	Accela	Citizen Request System	Customer Information System	Information Technology	Daily	Daily
Readcenter / Beacon	National Meter	Collects water meter data	Customer Information System	Public Works	Daily	Daily
Rectrac	Vermont Systems	Recreation program registration, scheduling, payments, and facility reservation system	Recreation System	Parks & Community Services	Daily	Daily
Volunteer Management	Cervis	Volunteer Management	Customer Information System	Parks & Community Services	Daily	Daily
Wix	Wix	Web Sites	Web Site	Economic Development	Daily	Daily